

BE A PART OF SOMETHING BIG

 A PART OF SOMETHING GLOBAL

WE ARE LOOKING FOR A

*LITHUANIAN SPEAKING SERVICE DESK CONSULTANT*

*Is this you?*



Fluent Lithuanian and English



Goal oriented and very accurate personality



Good communicator and coordinator

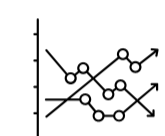


Active interest in IT field

*And what about?*



Customer Service experience



Familiarity with Citrix Environments, Active Directory



ITIL Foundation

*These would be your tasks*

Handling incoming telephone calls and emails from our customers

1

Ensure all contact with the Service Desk is recorded accurately throughout the lifecycle of tickets

2

Troubleshoots hardware and software problems, assists users with desktop applications and provides user training

3

Ensure that tickets are managed and prioritized in an orderly manner

4

Proactive approach to service improvement, removing unnecessary repetition

5

Other Service Desk duties that are required

6

*Interested? Well, here is what we can offer you!*



international and fast pace environment



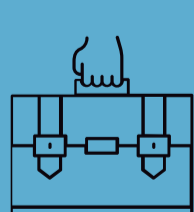
endless training and constant growth opportunities



company events and an active social life



covered telephone expenses



modern office with free parking



company covered health insurance



great and motivated colleagues

TP2B

THE PLACE TO BE

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