

We are looking for a:

Chinese Speaking Service Desk Consultant

**...to help us build
a future with IT**

RESPONSIBILITIES

- Handling incoming telephone calls and emails from our customers
- Ensure all contact with the Service Desk is recorded accurately throughout the lifecycle of tickets
- Ensure that tickets are managed and prioritized in an orderly manner
- Proactive approach to service improvement, removing unnecessary repetition

REQUIREMENTS

- ITIL Foundation (Preferable)
- Fluent English and Chinese
- Familiarity with Citrix Environments, Active Directory
- Goal oriented and very accurate personality
- Active interest in IT field

WE WILL PROVIDE YOU WITH



International and fast
pace environment



Covered telephone
expenses



Endless training and
growth opportunities



Modern office with
free parking



Company events and
an active social life



Company covered
health insurance

Monthly salary (Gross):
1358.48 –1503.60

TP2B

THE
PLACE
TO BE