

BE A PART OF SOMETHING BIG

A PART OF SOMETHING GLOBAL

Junior Service Delivery Support Consultant

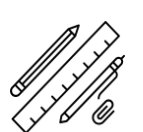
WE EXPECT THAT YOU HAVE



Good English verbal and written skills



Attention to detail and high sense of responsibility



Accuracy and precision



Willingness to learn

AN ADDED BONUS WOULD BE



Knowledge of Navision or other ERP system



Experience working with Service Now

THESE WOULD BE YOUR TASKS

Customer contract and item management in core system: to create new contract or sub-contract, to add or remove items from contract, to import sold items under contract, to update item information.

1

Service request creation in core system: to gather and validate information and, if necessary, request additional information from requestor, to send confirmation that request is registered with following number, to update information in customer system.

2

To follow standard routines and procedures, and follow up on updates.

3

To ensure that service level requirements are always met.

4

WE WILL PROVIDE YOU WITH



International and fast pace environment



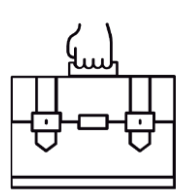
Endless training and constant growth opportunities



Company events and an active social life



Covered telephone expenses



Modern office with free Parking



Company covered health insurance



Great and motivated colleagues

ATEA