




# TAP\* FOR ZEPHYR

Support users from anywhere in your organization in the same platform!

Provide them with an appealing, smart and infinitely extensible service catalog!

\*TECHNOLOGY ADOPTION PROGRAM

## WHY YOU WILL LOVE ZEPHYR!

-  One Stop Shop
-  Focus on what's interesting
-  Hands off Self-service



## KEY FEATURES

Let end users access your organization's services anytime and anywhere

<ul style="list-style-type: none"> <li> Customizable look and feel</li> <li> Manage O365s subscriptions, mailboxes and groups</li> <li> Request software on premises</li> <li> Form builder</li> <li> Manage Exchange lists</li> </ul>	<ul style="list-style-type: none"> <li> Scalable Azure Service fabric solution</li> <li> Customizable workflows</li> <li> Query and role based access</li> <li> Automation workflow builder</li> <li> Request tracking</li> </ul>
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## WHAT IS ZEPHYR ?

Zephyr is a **self-service portal** in the cloud, reachable from any location and platform. By empowering the end users to make requests for themselves, IT service catalogs now can be made accessible at any time and place.

## HOW IS IT GOING TO WORK:

The TAP program is **free to join**, all that we ask from you is a bit of your **time** and **willpower** to push this **together with us!**

### The customer:

- Spends 3 to 6 hours a month;
- Provides feedback;
- Shares the experience.

### Atea Global Services:

- Organizes bi-weekly webinars;
- Provides you with insights.

The TAP program will start on the 1<sup>st</sup> of April and run for 6 month, after which the Subscription will continue at the normal rate and terms.



## WHAT WILL WE EXPECT FROM YOU?

### That you are:

- An organization of any type
- Looking for a customizable SaaS self-service solution
- Willing to try out the product and provide feedback

### To get started all you need is:

- A way of authentication
- Working e-mail addresses for all users
- An enterprise connection to Office 365, Azure AD, on premise AD or other

## INTERESTED?

Reach out to us at [www.ateaglobal.com](http://www.ateaglobal.com), provide us your contact information and we will initiate a meeting to set up your Self-service portal and together we will map out in what ways Zephyr can fit your needs the best.