

APPLICATION BACKEND OPERATIONS

Challenge:

As ISV`s apps are moved from on premise datacenters, previously managed by internal ServiceDesk and operations, to Cloud environment, support responsibility moves to the ISV who does not have capacity, tools or needed competency.

Solution:

Atea Global Services Application backend operations is a managed service that removes the burden from developers and puts it on cost efficient Azure operations experts.

Our added value:

- Cost efficient operations that free up development resources to do actual coding
- Ready to use expertise in Azure operations

To achieve that we utilize:

- L2 Azure operations expert team
- L3 Azure solution architects team
- Our 10 year experience in operating large and complex IT environments
- ITIL processes supported by ISO 20 000, ISO 27 001 and ISO 9001 certification

Our differentiators:

- Predictable monthly service costs
- Focus on ISVs
- Focus on application instead of infrastructure
- Optional end-to-end managed and professional services available
- Highest ITSM certification level