



Atea Custom-made Application Packages

The World's Most Experienced Packaging Factory

Atea has more than two decades experience of application packaging and we set a pride in delivering the absolute highest quality of application packages.

It might sound easy, but developing highly customized application packages for automatic software distribution is not an easy task. It requires expertise and working with this discipline on a daily basis. That is what we do at Atea – it is our core business.

Ateas custom-made application packaging service not only guarantees you fully personalized application packages compliant with all your packaging standards, but also an easy and effective delivery process. It has to be easy to do business with each other – using our SaaS premier solution for application portfolio management called Application Manager Online.

Get your application packages the way you need them done.



Flat rate pricing – regardless of application complexity

Extensive Quality Assurance Program

Your own Technical Project Manager

Guaranteed SLAs & KPIs

Fully customized application packages

All packaging formats supported – including MacOS

Save IT staff time spent on packaging



Reduce Costs



ISO 20000 (ITIL) certified delivery model



Higher Package Quality

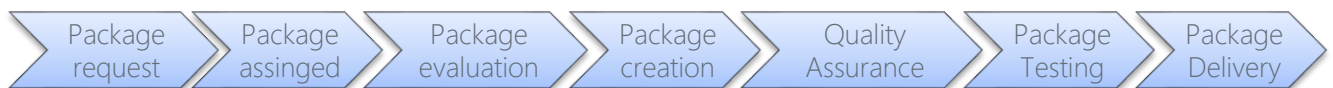


What does Atea Custom-made Packaging do for you?

Feature	Benefit
Flat rate pricing – regardless of application complexity	No administrative overhead for deciding if an application is easy, medium or complex to package – let Atea take the risk
Attractive flat rate maintenance agreements	If everything is packaged by Atea, we can offer very attractive maintenance programs for your application package portfolio
Guaranteed SLAs and KPIs	Get your custom packages delivered within a maximum of 10 working days and as low as 3 working days – ready to be deployed
Fully documented packages	No guessing – everything is fully documented, including command lines for install, uninstall and repair
Your own Technical Project Manager (TPM)	You are not just a number - your TPM knows you and your business
Extensive Quality Assurance program applied	Ensures not only quality in the delivered packages, but also compliance with your packaging standards – Atea is ISO 9001 and 20000 certified
75+ packaging experts employed	Application packaging is what we do, that is our core business and gives you as the customer a guarantee of the highest expertise level in this area

Custom-made Packaging 101

Ateas Custom-made Packaging Service consists of 7 phase:



Those 7 phases not only ensure a timely delivery, but also as clearly seen the highest quality, since QA and testing is an integrated part of Ateas packaging process.

During the package request you as a customer upload the application media and your choice of installation and configuration information. A packager will be assigned to your request and the packaging request is checked for completeness and any issues get in cooperation with you resolved. The package is developed by Atea with state-of-the-art tools – everything according to your instructions and your packaging standards. Last, but not least, the developed package is thoroughly tested in our internal systems – including import and deployment through SCCM – and if needed/wished for, with your corporate OS image. The documentation is created and delivered to you as a customer for the final UAT (User Acceptance Test).

Every customer using the Atea Custom-made Packaging service has a Technical Project Manager (TPM) assigned and thus issues and RFCs get resolved in the most efficient manner. At Atea we believe in direct communication being the most effective way of cooperating with each other and thus direct access to your TPM is ensured at all times.

For further details see the detailed service description on <http://ateaglobal.com>

Want more?

Take a look at Atea Application Manager Online – the premier solution for world-class application portfolio management including a structured process for application packaging, automatic deployment to SCCM or any 3rd party deployment system and fully automated tools for application discovery and user acceptance tests.

See http://ateaglobal.com/en/products/application_manager

About Atea

Atea is the leading Nordic and Baltic supplier of IT infrastructure with approximately 6,500 employees. Atea is present in 84 cities in Norway, Sweden, Denmark, Finland, Lithuania, Latvia and Estonia. Atea delivers IT products from leading vendors and assists its customers with specialist competencies within IT infrastructure services. Atea had revenue of approximately NOK 22 billion in 2013 and is listed on the Oslo Stock Exchange. www.atea.com

For more information

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