

MONITORING AND OPTIMIZATION

Challenge:

As ISVs applications are moved into Azure from on premise datacenters, previously managed and monitored by internal IT, monitoring and optimization responsibility moves to ISV.

Solution:

Atea Monitoring and Optimization service provides monitoring setup and alert configuration for workloads deployed to Microsoft Azure as well as periodic optimization recommendations.

Our added value:

- 24 / 7 monitoring and alert escalation service
- Optimization recommendations based on collected data

To achieve that we utilize:

- 24 / 7 dedicated monitoring team
- Extensive collection of fine-tuned Azure monitoring automation scripts for instant onboarding of any Azure workload into the managed service
- 10 year experience in monitoring large and complex IT environments
- ITIL processes supported by ISO 20 000, ISO 27 001 and ISO 9001 certification

Our differentiators:

- Predictable monthly pricing
- Focus on ISVs
- Focus on application instead of infrastructure
- Optional end-to-end managed and professional services available
- Highest ITSM certification level